Hurricane Harvey Response 2017 Community Liaison (CL) Report

TO: Janetta Coats

FROM: Joan Rogers and Jason McKinney

SUBJECT: Daily Report

COUNTY: Harris

DATE: September 13, 2017

Due: Daily 4:00 pm

SUMMARY: Joan and Jason staffed the Baytown DRC for the second day. EPA CLs engaged with most of the residents that went through the FEMA system for assistance. Residents appreciate the paper handouts, especially the ones regarding clean up after a flood and cleaning up mold.

Concerns: CLs are out of handouts of several of the most popular ones. Starting on 9/14, FEMA will be busing residents to the Baytown DRC every half hour. The need for handouts is expected to be significantly higher.

QUESTIONS/COMMENTS: CLs are interested in the timeline for when we will get the larger quantities of handouts.

COMMUNITY CONCERNS: Mold clean up and how to get rid of mold in the homes is the main concern. Residents also want to know how long before the home can be lived in after it has been sprayed and what is the correct concentration of bleach in water for killing the mold.